BRYAN KINYANJUI

PROFESSIONAL SUMMARY

Detail-oriented and customer-focused professional with a background in International Business Administration and Marketing, currently pursuing post-graduate studies in Supply Chain Management and Cyber Security Analytics. Experienced in customer relations, market research, operations coordination, and administrative support. Strong communicator with proven ability to manage data, support cross-functional teams, and deliver high-quality service in fast-paced environments.

CORE SKILLS

Supply Chain Fundamentals, Customer Service, Market Research, Critical Thinking, Data Collection & Entry, Operations Support, Microsoft Office, Problem Solving, Time Management, Interpersonal Communication Skills.

PROFESSIONAL EXPERIENCE

Fan Experience Supervisor – Oak View Group | TD Coliseum, Hamilton

October 2025 – Present

- Oversee event-day staff.
- Lead seamless and exceptional experiences for thousands of guests.
- Communicate effectively in order to solve real-time problems.
- Operational coordination and efficient resource management.

Administrative Assistant – Kaguanjai Builders | Nairobi, Kenya

April 2015 – November 2022

- Provided administrative and operational support in a fast-paced construction environment.
- Maintained accurate records including timesheets and work orders to support payroll and billing.
- Responded to client inquiries professionally, ensuring high levels of customer satisfaction.
- Coordinated information flow between departments to support timely payments and operations.

Marketer & Customer Relations – 6:AM Entertainment Kenya | Kenya

March 2011 – December 2018

- Conducted structured market research interviews to collect customer insights.
- Compiled, analyzed, and maintained marketing data in centralized databases.
- Delivered professional customer interactions, supporting brand reputation and engagement.

Entertainment Associate – J's Fresh Bar & Kitchen | Nairobi, Kenya

June 2016 – March 2020

- Led teams to support daily customer service and entertainment operations.
- Managed logistics, scheduling, and equipment sourcing for themed events and projects.
- Oversaw end-to-end planning and execution of entertainment initiatives.

EDUCATION

Post-Graduate Certificate – Cyber Security Analytics (Mohawk College | May 2026 – December 2026)

Post-Graduate Certificate – Supply Chain Management
Mohawk College | September 2025 – April 2026

Bachelor of Science – International Business Administration (concentration in Marketing)
United States International University – Africa | October 2024

LANGUAGES

English (Fluent)
Swahili (Fluent)

CERTIFICATES

WHMIS (2025)

LEAN SIX SIGMA – Yellow Belt (Mohawk College / 2026)

ADDITIONAL EXPERIENCE

PMTC – YLG SUPPLY CHAIN MENTORSHIP PROGRAM (Member / 2026 – present)